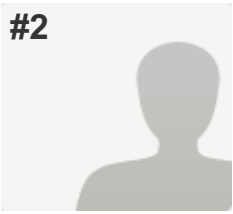


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PAGE 1:

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**Q1: Contact Information:**

First/Last Name:

Ken Kohtz / Joyce Kinnear

Organization:

Silicon Valley Power

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**Q2: Since your organization has been participating in the EIM governance development process, how successful has the process been and what lessons can be learned from this experience?**

From the perspective of Silicon Valley Power, the City of Santa Clara's electric utility, the EIM governance development process went very well. We believe that the interests and concerns of a diverse group of stakeholders were well considered in the development of the whole process, as well as in the naming of the Governance Board. In addition, the transitional committee gave substantial thought and consideration to how the EIM could be best developed without injuring or inappropriately benefiting any specific group of participants. The process was inclusive and a model for the development of the Regional ISO.

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**Q3: What, if anything, would you change in hindsight of your initial EIM experiences?**

*Respondent skipped this question*

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**Q4: Looking forward, what does success look like for the EIM Governing Body and for the EIM governance process in 12 months and then again in 24 months?**

For the Governing Body and the EIM governance process, success would be continuing to integrate new participants in an effective manner that retains the ability of current and future stakeholders to remain engaged in the process. If the EIM continues to expand and create benefits for all participants, while continuing a well thought out and nondiscriminatory governance process, this will be a success. For example, we observe that one criticism voiced by EIM participants has been difficulty addressing CAISO's billing and settlement processes, and we encourage the EIM Governing Body to address those issues in a manner that is fair and transparent to EIM participants, potential EIM participants, and existing CAISO participants.

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**Q5: Given the policy outlook over the next 12-18 months, how can the EIM Governing Body be most effective?**

It would be helpful to the development of the Regional ISO if the EIM Governing Body could provide its insights in the development of a new organization and governing process.

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