



Seattle City Light

SCL EIM GO-LIVE PRESENTATION

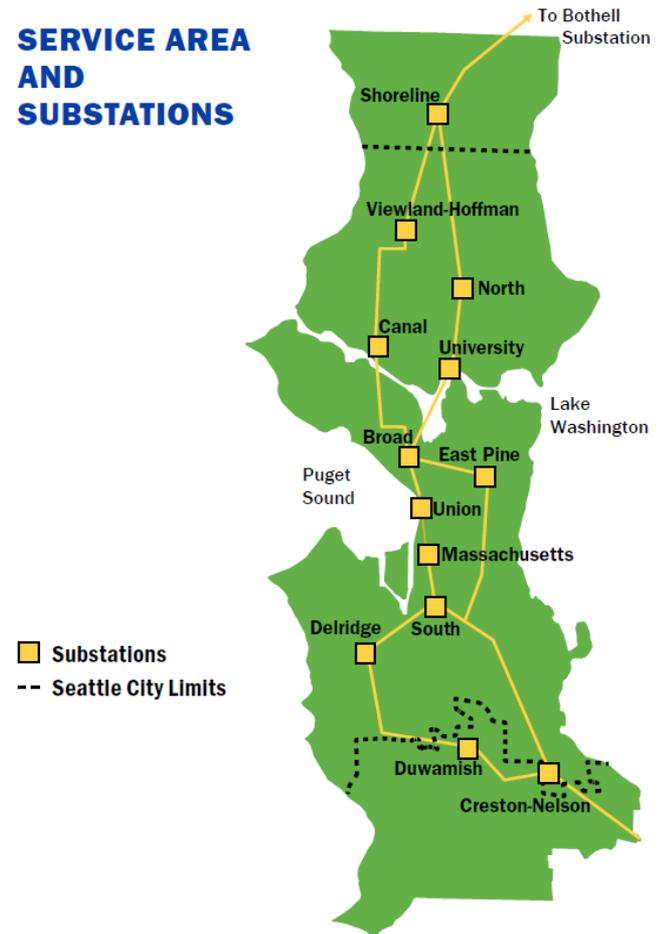
EIM Regional Issues Forum

May 5, 2020

SEATTLE CITY LIGHT INFORMATION

- Seattle Metro Area
 - Peak load: 1872
 - Peak Gen: 2200
- 100% Hydro generation
 - 7 participating units
 - 17 non-participating
- April 1, 2020 Go-Live
 - 100% virtual go live
 - No issues

SERVICE AREA AND SUBSTATIONS

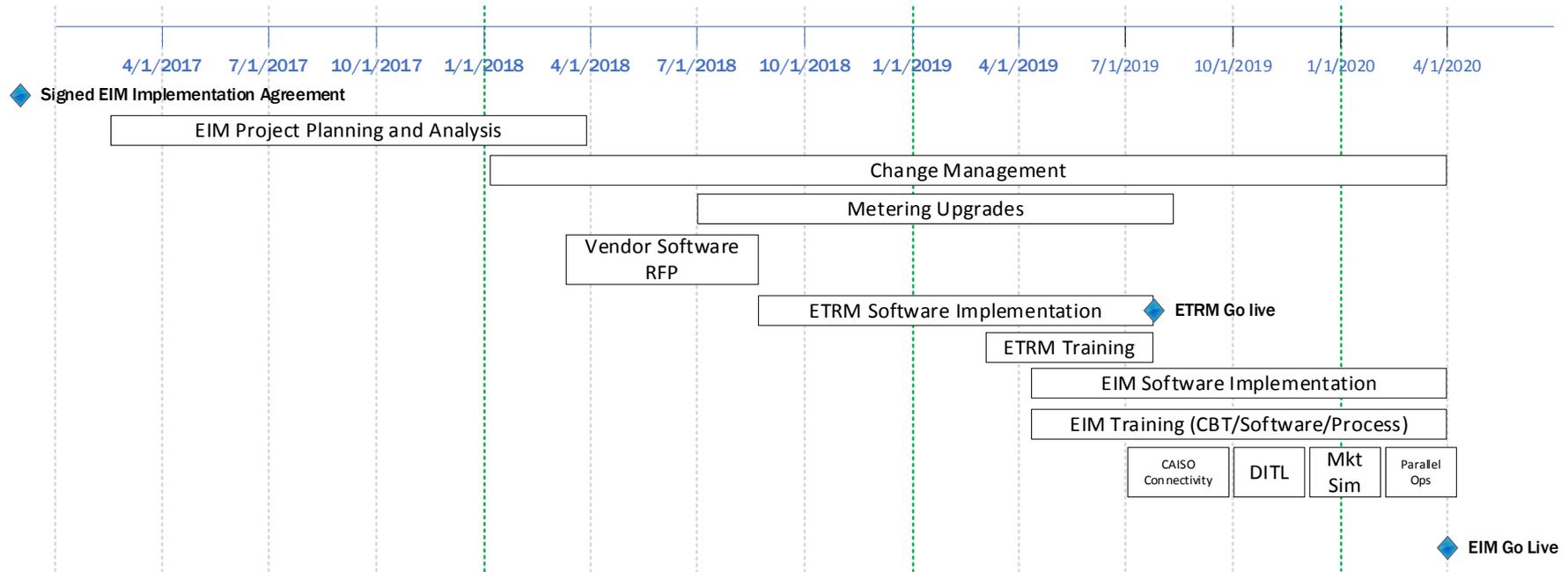


PROJECT TIMELINE

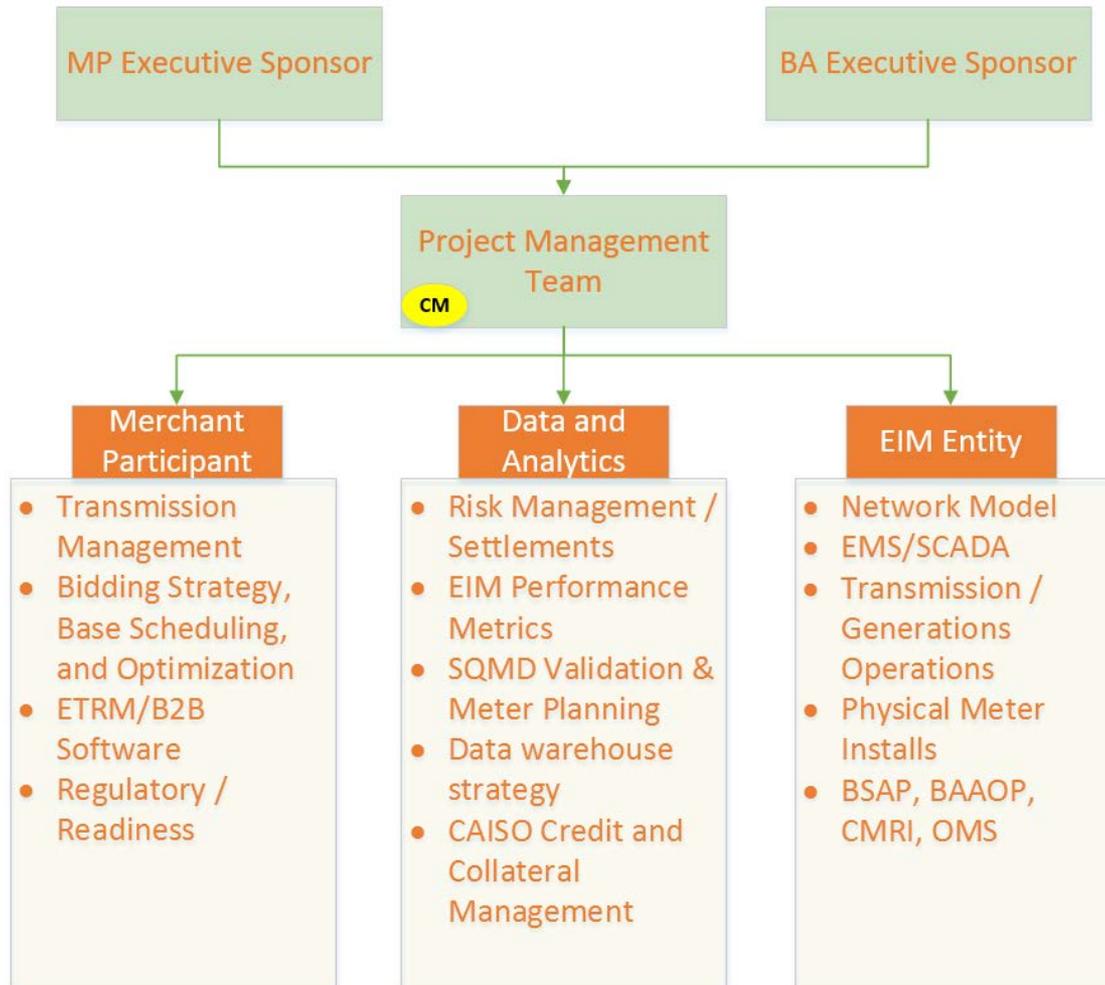


SCL WEIM Integration – High Level Schedule

WEIM Implementation



PROJECT ORGANIZATION



LESSONS LEARNED

- Identify and train for the new normal
 - Contingency Response, Plant Outages, Following DOT's
- Embrace the data
 - Develop and define a strategy for all of the new data
- Change management may be the biggest single undertaking on the project
 - Change Management = People
 - Critical to success - budget and train for it
 - Track execution to the CM plan

CHANGE MANAGEMENT: CULTURE

- Set expectations at all levels of the organization
 - Define, share and reinforce the “why”
- Recognize that the project will evolve
 - Create a solid support structure that can flex with challenges

